



# TERMS & CONDITIONS

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**Please read these Terms and Conditions carefully before placing an order with Little Rock Confections. These Terms govern your use of our bakery services and the purchase of our products. By placing an order, you agree to be bound by these Terms.**

## **1. Ordering and Payment**

1.1 Orders: To place an order with Little Rock Confections, you must be at least 18 years old or have the consent of a legal guardian. Orders can be made through our website, by phone or in person at our bakery.

1.2 Allergies: We care about your health and safety. When placing an order, it is your responsibility to inform us of any allergies or dietary restrictions you or your intended recipient may have. While we take precautions to avoid cross-contamination, please note that our products are prepared in a kitchen where allergens such as nuts, dairy, gluten and eggs are present. We cannot guarantee that our products are free from allergens.

## **2. Product Information**

2.1 Product Availability: Our products are subject to availability. In the event that a specific product you ordered is unavailable, we will contact you to provide a suitable alternative or arrange for a refund.

2.2 Product Descriptions: We strive to provide accurate descriptions and images of our products on our website and other promotional materials. However, please note that there may be slight variations in appearance due to the handmade nature of our products.

## **3. Refunds and Cancellations**

3.1 Refunds: We take pride in the quality of our products and strive to ensure your satisfaction. If you are dissatisfied with your purchase, please contact us within 24 hours of receiving your order. We may offer a refund or replacement, at our discretion, upon verification of the issue.

3.2 Cancellations: If you wish to cancel an order, please notify us as soon as possible. Cancellations made at least 48 hours before the scheduled delivery or pick-up time will be eligible for a full refund. Cancellations made within 48 hours may be subject to a cancellation fee, depending on the circumstances.

## **4. Intellectual Property**

4.1 All content, including but not limited to logos, images, text and designs, displayed on our website or any other promotional materials, is the intellectual property of Little Rock Confections. You may not use or reproduce any of our intellectual property without our prior written consent.

## **5. Limitation of Liability**

5.1 To the extent permitted by law, Little Rock Confections shall not be liable for any direct, indirect, incidental, consequential, or special damages arising from the use or inability to use our products or services, whether based on contract, tort, negligence, strict liability, or any other legal theory.

## **6. Governing Law**

6.1 These Terms shall be governed by and construed in accordance with the laws of Antigua & Barbuda. Any disputes arising from or relating to these Terms shall be subject to the exclusive jurisdiction of the courts of Antigua & Barbuda.

## **7. Modifications**

7.1 Little Rock Confections reserves the right to modify or update these Terms at any time, without prior notice. It is your responsibility to review these Terms periodically for any changes.

By placing an order with Little Rock Confections, you acknowledge that you have read, understood and agreed to these Terms and Conditions.